

Official information sheet of the Hanseatic and University City of Rostock

**in accordance with Articles 13 and 14 of the
General Data Protection Regulation (GDPR)*
for sales and agency services in the tourist information offices**

Person responsible for data processing (Name of the institution, registered office, contact details, authorised representative / management)	Responsible specialist department (contact person, contact details)
Hanseatic and University City of Rostock The Lord Mayor 18050 Rostock, Germany www.rostock.de	Tourist Board Rostock & Warnemünde The Tourism Director Am Strom 59 18119 Rostock, Germany Tel.: +49 (0)381 548 00 11 E-mail: buero.tourismusdirektor@rostock.de
Contact details of the data protection officer	
Hanseatic and University City of Rostock The Lord Mayor Office of the Lord Mayor - Official Data Protection 18050 Rostock, Germany	E-mail: datenschutz@rostock.de

Purposes and legal bases of the data processing
Purposes:
<ul style="list-style-type: none"> – Booking of a ferry trip with Scandlines Deutschland GmbH ¹⁾ – Booking of a ticket InterCombi-Ticket ¹⁾ – Booking of a service of the Rostock Transfer Service ¹⁾ – Sale of an event ticket via CTS EVENTIM AG & Co. KGaA, OSTSEE-ZEITUNG GmbH & Co. KG and Ticketmaster GmbH ¹⁾ – Hire of an audio guide ²⁾ – Rental of a pedelec in Warnemünde in cooperation with Rostocker Straßenbahn AG ²⁾ – Sale of parking tickets in Warnemünde ²⁾
Legal bases:
<ul style="list-style-type: none"> – Art. 6 GDPR para. 1 a: Consent – Art. 6 GDPR para. 1 b: necessary for the fulfilment of a contract or for the implementation of pre-contractual measures
Consequences of the data subject failing to provide the data:
<p>The provision of personal data is required by law or contract, necessary for the conclusion of a contract or the data subject is obliged to provide the personal data.</p> <p style="text-align: center;">no</p> <p>X → yes</p> <div style="background-color: #d3d3d3; padding: 2px;">Consequences of not providing the data</div> <ul style="list-style-type: none"> – no sale, no rental, no booking

Categories of personal data being processed:

- Name
- Address: Street, house number, postcode, city
- Telephone / mobile phone number
- Email address
- Date of birth
- Vehicle registration number

If the data was not collected from the data subject - additionally:

Information from which source the personal data originate and, if applicable, whether they originate from publicly accessible sources

- Guest / Customer of Tourist Information Rostock & Warnemünde

Recipients or categories of recipients of the personal data:

- Scandlines Deutschland GmbH
- Verkehrsverbund Warnow GmbH
- Rostocker Transfer Service
- CTS EVENTIM AG & Co. KGaA
- OSTSEE-ZEITUNG GmbH & Co. KG
- Ticketmaster GmbH
- Rostocker Straßenbahn AG

Planned data transfer to a third country or to an international organisation

X → no

yes

Further Information pursuant to Article 13 para. 1 lit. f) or Article 14 para. 1 lit. f) GDPR

Storage period for the data or the criteria for determining the storage period:

- 1) Deleted as soon as the process is completed or the transfer to the data recipient is finished.
- 2) Internal forms destroyed after accounting at the end of the quarter.

Information on data subject rights

We would like to expressly point out **your rights to** information, correction, deletion, restriction of processing, data transferability and objection with regard to all of your processed personal data. The legal basis for this is Articles 15 to 21 GDPR.

If the processing of personal data is based on your consent, you can revoke this consent at any time with effect for the future.

You have the right to lodge complaints with the State Commissioner for Data Protection and Freedom of Information of Mecklenburg-Vorpommern: Postal address: Schwerin Castle, Lennéstraße 1, 19053 Schwerin, Germany, Tel.: +49 (0)385 59494-0 or e-mail info@datenschutz-mv.de.

* GDPR = General Data Protection Regulation applicable as of 25.05.2018